Mt Eliza Soccer

Club

Refund Policy

This document contains the club policy for refunds which should be read in conjunction with the Club Constitution. In the event of conflict, the constitution shall take precedence. The policy takes into account the club’s core values and mission statement (included in this document). All policy details as well as the club’s constitution can be found as separate pages on our website.

2019

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About Mt Eliza Soccer Club

Our Philosophy

***Core Values***

Values are the ideals, principles, standards and morals that we decide to live by and which in turn affect the decisions and choices we make as individuals. These are the values at the core of the Mt Eliza Soccer Club:

 Commitment to Continuous Improvement

 Community

 Ethical

 Integrity

 Respect

 Responsible

 Teamwork

 Value

***Mission Statement***

Mt Eliza Soccer Club is a non-profit and community focused organization whose mission is to develop and deliver a highly valuable and affordable soccer program to our community. We emphasize positive development, sportsmanship, determination, and professionalism and offer all players an opportunity to experience soccer, no matter their skill level, through competitive and recreational programs.

Our History

***How the club was started***

The club was originally started by 2 local soccer enthusiasts in 2008 who saw a need for a club to be started for the growing young generation of soccer players in Mt Eliza and the surrounds. The club was started with the aim to provide a fun, community based club where players of all skill levels including absolute beginners could come along and participate. This ethos is still at the core of the club’s values and mission statement.

In its first year (2008) the club had just 8 players registered, growing to 200 children aged from 5 to 11 playing in 2012 to now 460 in 2019.

***The Present***

The Mt Eliza Soccer club is a true family club and promotes the values of team work, integrity, commitment and respect amongst all of its members. The club is helping players to develop skills at all levels of junior competition, including at a beginners level for ages 5 to 6, through to Under 15’s in 2016 and has a vision to grow the club to eventually be able to support senior teams.

The club has been awarded a grant in conjunction with the local council to develop 2 full size pitches at Emil Madsen

Reserve. Work is due to start on this development in the last quarter of 2015.

In addition, the club and Mt Eliza Secondary College have formed a key relationship which has provided benefits to both parties over the past couple of years. This relationship and the agreement for the soccer club to use the school oval for soccer training and matches has allowed the club to continue to offer its services to the growing number of children in our community and encourage them to be active and play sport. We have signed a preliminary agreement with the school to develop the section at the back of the school along Mt Eliza Way and turn these into additional soccer pitches and a portable building to use as a clubhouse/canteen. It is envisaged that work will begin on this development in the last quarter of 2015.

So, with the planned developments, the Mt Eliza Soccer Club could find itself with additional training venues for 2016 at a minimum with pitches ready to play on in 2017 at the latest.

Member Registration

Registering to Play in a Team

Registration for existing members will take place towards the end of November each year. Registration can be done via email or in person on the designated registration day(s) in November.

The number of teams and therefore players able to register will be based initially on the confirmed coaches for the following season.

A maximum number of players may be registered per team which will be the number of players on the pitch for that age group and competition plus 3 substitutes. See table below:

**Age Group Competition Players on the pitch No. of Substitutes Total in Team**

U7 Bayside 7 3 10

U8 Bayside 8 3 11

U9 Bayside 9 3 12

U10 Bayside 10 3 13

U10 FFV 9 3 12

U11 FFV 9 3 12

U12 FFV 11 3 14

U13 FFV 11 3 14

U14 FFV 11 3 14

U15 FFV 11 3 14

Player registration is completed by all members with the intention to train once a week and play a match once a week. Currently a registration package is not offered for training only.

Priority will be given to existing members re-registering for the next season where a coach is available for that team. Once that team is full, registrations will still be taken but are on the proviso that a coach can be supplied. Therefore, essentially these registrations are a waiting list. The club will make every attempt to find coaches so that as many players wishing to play are able to play.

New players registering for the first time with Mt Eliza Soccer club will be asked for a summary of their soccer playing experience and at what level they may have played in competitions previously. This is to assist with placement of

new players in teams and to distribute new players evenly where possible throughout existing teams. In some cases, where a coach is available, a new team may be created which may have many new players included.

New player registrations will take place once registration has been offered to existing members. Enquiring from new players will be accepted and advised that they are on a waiting list until the registration period for existing members is completed.

Fee Structure

Player Registration

**Age Comp Reg Fee (2018) Reg Fee (2019)**

U6 None 250 260

U7 Bayside 299 320

U8 Bayside 340 360

U9 Bayside 340 360

U10 Bayside/FFV 340 360

U11 FFV 340 360

U12 FFV 399 420

U13 FFV 399 420

U14 FFV 399 420

U15 FFV 399 420

U16 FFV 399 420

U17 FFV 399 420

U18 FFV 399 420

Open Age Seniors FFV 399 410

Payment Options

Each member must pay a deposit of $50 at time of registration. Payment in full must be made in full prior to the start of the pre-season training in February (unless a payment plan has been arranged with the club). All players must be registered and paid up in full before they can play in the Home and Away season for a Mt Eliza team. See policy for

No Pay, No Play for further details.

Payments can be made in person at the time of registration with cash or cheque however the preferred method is a direct transfer via internet banking into the club’s bank account. Banking details are provided for the club with member registration details.

Refunds

If you play less than half a season, you may be eligible for a refund. See the club’s policy on Refunds for details.

What does the registration fee cover?

The registration fee consists of:

 a club fee

 an association fee.

The club fee provides for:

League entry fee for teams and players

 Referees’ payments (under 12’s upwards)

 Match equipment (match balls, portable goals, nets, corner posts, whistles, linesman flags, goalie jerseys and gloves, clash strips per team, first aid kits, team bags)

 A club hoodie/jersey for each player

 Training equipment (balls, cones, poles, bibs, pumps)

 Line marking machine and paint

 Trophies and awards

 Gala Day activities

 Ground leasing

 Operation and maintenance of ground lighting

 Electricity for the lights, the club houses & canteens

 Some clubhouse/canteen maintenance/canteen operation

 Groundsman payments

 Coaching assistance payments

 Care Monkey Profile

For the FFV competition, the association fee for MiniRoos and Juniors teams goes to the FFV and covers the FFA NRF (National Registration Fee), FFV Risk Protection Program (insurance coverage for players) and GST.

For the Bayside competition, the association fee goes to the Bayside League and provides insurance coverage for all members of the club.

No Pay, No Play

Players who haven't registered and paid their registration 1 week prior to the first game of the home and away season may not play for Mt Eliza.

This policy reduces the administrative overhead of chasing unpaid or partially paid players for their fees. It reduces the chance that fees remain unpaid permanently. It’s simple to understand, simple to enforce and solves a significant club problem of having to monitor unpaid members and chase payment.

This policy also reduces the risk borne by the club by ensuring that players have a basic level of insurance coverage from the associations.

Section 1.8.2.a. of the FFV’s Rules of Competition states: All Players taking the field of play (or training) must be insured through FFV’s Insurer (or as otherwise allowed by FFV). The Player’s insurance will be collected by FFV at the time of Player payment for registration via the Club Finance System (refer to the Summary of Cover as posted on FFV Website for policy details). A similar process and rule exists for the Bayside Competition.

The 1 week cut-off provides adequate time to notify the opposition of a forfeit if we don’t have enough registered

players to field a team.

Refunds

 A full refund will be made to players who deregister prior to commencement of the pre-season training.

 A partial refund is available to players who deregister prior to commencement of the home and away season.

 A partial refund is available to players who have played in less than half of the regular home and away fixtures (excludes finals and cup rounds) for the regular season due to extenuating circumstances. Such circumstances might include:

o Injury

o Player/player’s family moving away to another region

o Player/player’s family travelling interstate or overseas

o Employment reasons that prevent a player from playing in matches

o Their team folds due to insufficient number

o The player joins in the second half of the season

 All players must pay the full fee for the season and can only be refunded after the last match in which they participate.

 The amount of the partial refund shall be the number of scheduled fixtures not played in, divided by number of scheduled fixtures for the season, times the club component of the registration fee.

For example if a player did not play in 12 of 18 fixtures in the season, and the club component of the registration fee was $150 (= $250 less association fees), the player would receive a refund calculated as:

**12/18 x $150 = $100**

 No refund is available to players who play less than half the season due to suspension.

 No refund is available to players have played more than half of the scheduled fixtures of the season. To play in a fixture is defined as taking the field for any amount of time.